

9/11 MEMORIAL & MUSEUM



What happened on 9/11?

On the morning of September 11, 2001, 19 men from the terrorist group, al-Qaeda, hijacked, or forcefully took over, four airplanes. They purposely crashed two of the planes into the Twin Towers in New York City and a third plane into the Pentagon, the headquarters of the Department of Defense, in Arlington, VA. Both of the 110-story Twin Towers ultimately collapsed because of the damage from the impacts.

After learning about the other attacks, passengers and crew on the fourth hijacked plane, Flight 93, launched a counterattack, and the plane was crashed into an empty field near Shanksville, PA about 20 minutes by air from Washington, D.C. While everyone on board was killed, their brave actions likely saved many others that day.

The attacks killed 2,977 people from over 90 nations, including 441 first responders who had rushed to the Twin Towers to help those inside.

After the attacks, people came to Ground Zero, as the World Trade Center site became known, to find those who had been killed, clear the debris from the collapsed buildings, and support the workers who carried out this difficult work. Nine months later, the last of the steel was removed from the site.

As we think about 9/11 today, we remember that people across the United States and around the world felt compelled to help, most often responding with kindness, service, and selflessness. These actions took many different forms, but together, they show us how we too can best respond in difficult moments.

You can see a detailed timeline of these events on the following pages.

SEPTEMBER 11, 2001 - TIMELINE



8:46 a.m.

North Tower Attack

Hijackers crash American Airlines Flight 11 into the North Tower, a 110-story building located at the World Trade Center in New York City.



9:03 a.m.

South Tower Attack

Hijackers crash United Airlines Flight 175 into the South Tower, a nearly identical 110-story building located next to the North Tower.



9:37 a.m.

Attack at the Pentagon

Hijackers crash American Airlines Flight 77 into the Pentagon, the headquarters of the U.S. Military, located just outside Washington D.C.



9:59 a.m.

South Tower Collapse

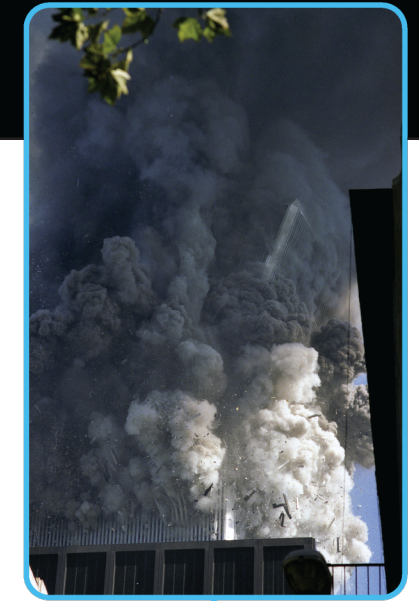
The South Tower collapses, 56 minutes after being struck. Fortunately, most people were able to get out of the building before it fell.



10:03 a.m.

Crash of Flight 93

Hijackers crash United Airlines Flight 93 in a field near Shanksville, PA, after passengers and crew storm the cockpit. Having left late, those on board knew, through phone calls, what was happening at the other sites. When it crashed, Flight 93 was just 15-20 minutes away from Washington D.C.



10:28 a.m.

North Tower Collapse

The North Tower collapses, 102 minutes after being struck. In total, 2,977 people from over 90 nations are killed in the attack, including 441 first responders at the World Trade Center.

KEY DATES

September 12, 2001 – May 30, 2002

Within hours of the 9/11 attacks, volunteers and trained professionals from around the world rush to help at the World Trade Center, Pentagon, and Flight 93 sites. Workers remove the last piece of steel, known as the 'Last Column,' from the World Trade Center site on May 30, 2002, marking the official end of the rescue and recovery efforts.

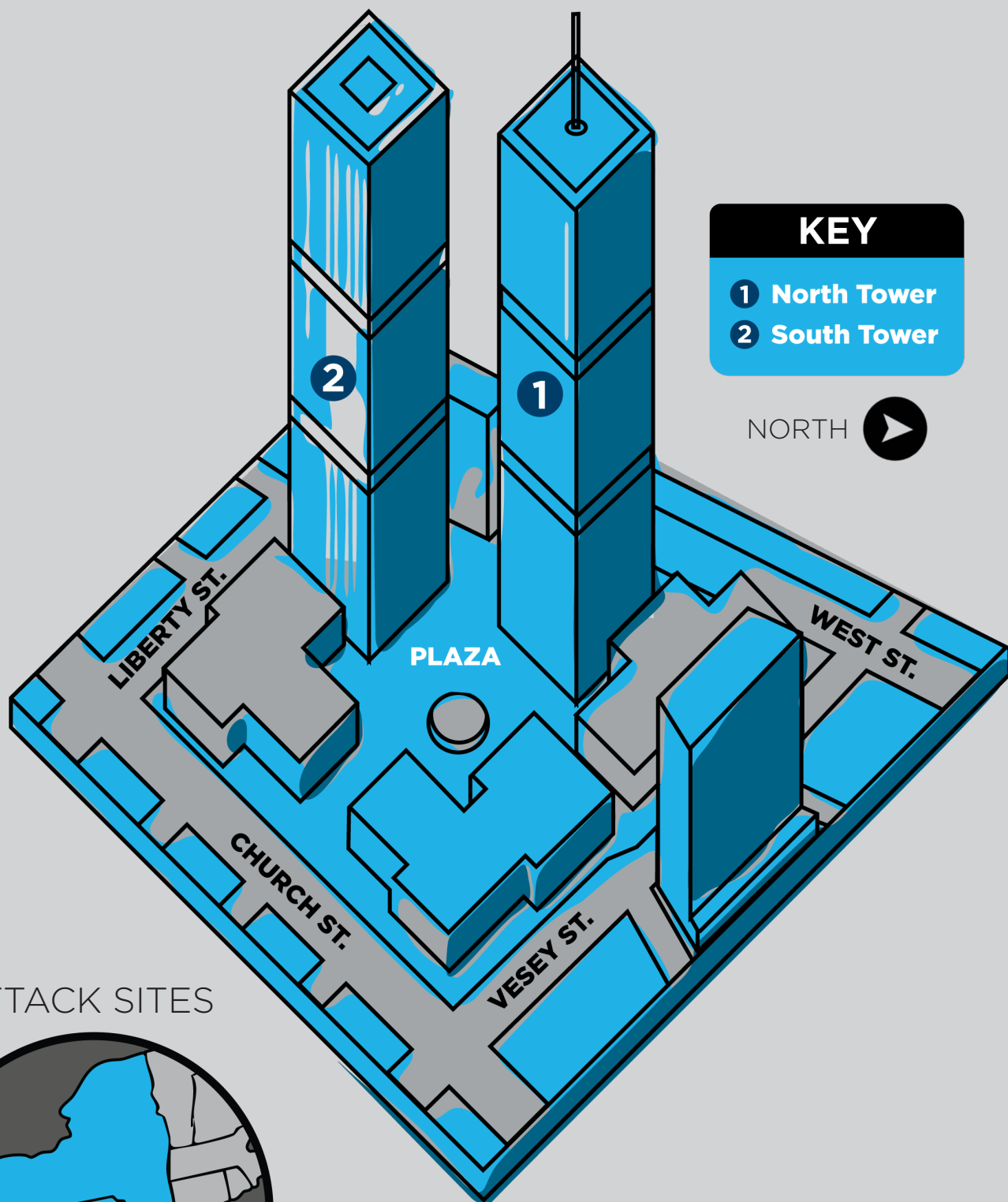
September 11, 2011: 9/11 Memorial Dedicated

On the 10th anniversary of the attacks, the 9/11 Memorial at the World Trade Center is dedicated in a ceremony for victims' families.

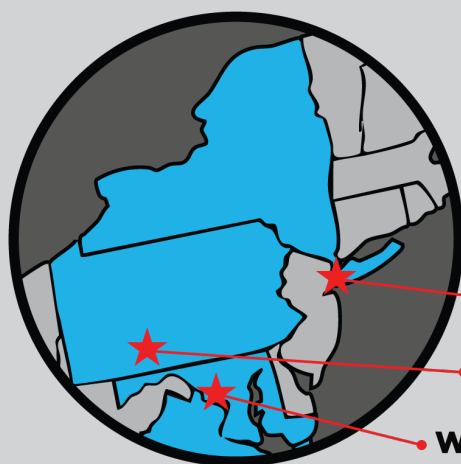
May 14, 2014: 9/11 Memorial Museum dedicated

Nearly 13 years after the attacks, the Museum is officially dedicated.

WORLD TRADE CENTER BEFORE THE ATTACKS



ATTACK SITES



New York City

Shanksville, PA

Washington, D.C.

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