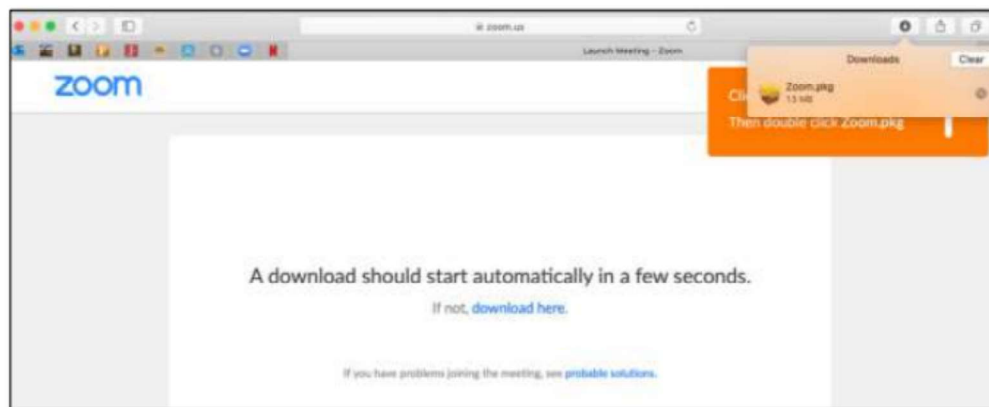
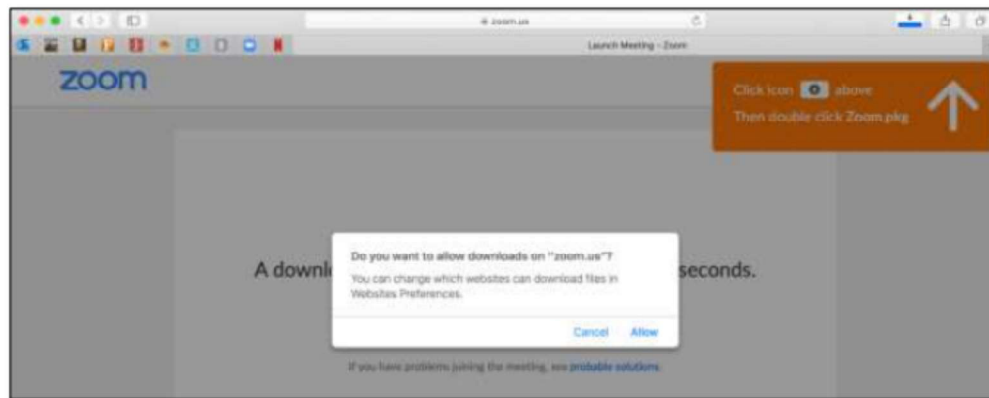


## TO JOIN THE VIRTUAL TOUR ON A MAC

1. Five minutes before your tour starts, click on the Zoom web link in your order confirmation. You may be instructed to download the Zoom application (a prompt will appear on screen). Click “allow” to begin the download. If asked, click “OK” to allow access to your microphone



2. After downloading Zoom, return to your order confirmation email and click the Zoom link a second time to join the tour.

3. You may be asked to enter your name. This will help us identify your booking.

4. During your virtual tour, all participants will enter automatically muted. You will have opportunities to unmute at select times during the tour in order to ask questions.

5. We will also be using the in-meeting chat function on Zoom to communicate with you. To locate this function, click on the chat icon at the bottom of your screen, and then type your questions in the box on the right.

